# 2020 Census 32. Field Infrastructure Operation (FLDI) – State Side

Version: 3.0

Revision Date: January 16, 2019





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| Major Revision Change History |                                                |                 |               |                  |  |  |
|-------------------------------|------------------------------------------------|-----------------|---------------|------------------|--|--|
| Date                          | Description                                    | Author          | Version #     | Page #'s         |  |  |
| 06/02/2016                    | Baseline 1.0                                   | Ahsan Chowdhury | 1.0           | All              |  |  |
| 08/19/2016                    | Baseline 1.1                                   | Ahsan Chowdhury | 1.1           | All              |  |  |
| 02/22/2017                    | CR#151 Submit for approval                     | Ahsan Chowdhury | 1.2           | All              |  |  |
| 03/31/2017                    | CR# 186 Submit for approval                    | Ahsan Chowdhury | 1.3           | All              |  |  |
| 08/31/2017                    | CR# 502 Submit for approval                    | Ahsan Chowdhury | 1.4           | All              |  |  |
| 10/12/2017                    | CR# 521 Submit for approval                    | Ahsan Chowdhury | 1.5           | Page 17.         |  |  |
| 11/21/2017                    | Review awaiting C-SHaRPS Sync                  | Ahsan Chowdhury | 1.6           | 6,8,9,10         |  |  |
| 12/04/2017                    | Incorporating Brian's Comments                 | Ahsan Chowdhury | 1.7           | 9                |  |  |
| 12/05/2017                    | Incorporating Lashonda's Comments              | Ahsan Chowdhury | 1.8           | 6,8,9,10,18,19   |  |  |
| 02/14/2018                    | Update Recruit Applicants                      | Ahsan Chowdhury | 1.9           | 6                |  |  |
| 03/14/2018                    | Update Select Applicants                       | Ahsan Chowdhury | 2.0           | 8                |  |  |
| 05/11/2018                    | Update Recruit Applicants                      | Ahsan Chowdhury | 2.1           | 6, 19            |  |  |
| 05/22/2018                    | Various FLDI updates                           | Ahsan Chowdhury | 2.2           | 9,12,13,14       |  |  |
| 05/31/2018                    | Update 30.30 Process Background Check          | Ahsan Chowdhury | 2.3           | 9                |  |  |
| 06/20/2018                    | Various FLDI Updates                           | Ahsan Chowdhury | 2.4 7, 10, 14 | , 16, 17, 18, 19 |  |  |
| 07/19/2018                    | Updated w/recruiting line                      | Ahsan Chowdhury | 2.5           | 6                |  |  |
| 09/19/2018                    | Updated w/Sept 19 Doc                          | Ahsan Chowdhury | 2.6           | All              |  |  |
| 10/18/2018                    | Updated purpose statements based on Sept 9 Mtg | Ahsan Chowdhury | 2.7           | 4, 6             |  |  |
| 11/19/2018                    | Updated outstanding issues                     | Ahsan Chowdhury | 2.8           | 9, 10, 13        |  |  |
| 12/06/2018                    | Incorporated Dec 4 DOP                         | Ahsan Chowdhury | 2.9           | 10,12,15,16, 18  |  |  |
| 01/16/2019                    | Incorporated CR# 6783                          | Ahsan Chowdhury | 3.0           | 9, 10            |  |  |
|                               |                                                |                 |               |                  |  |  |



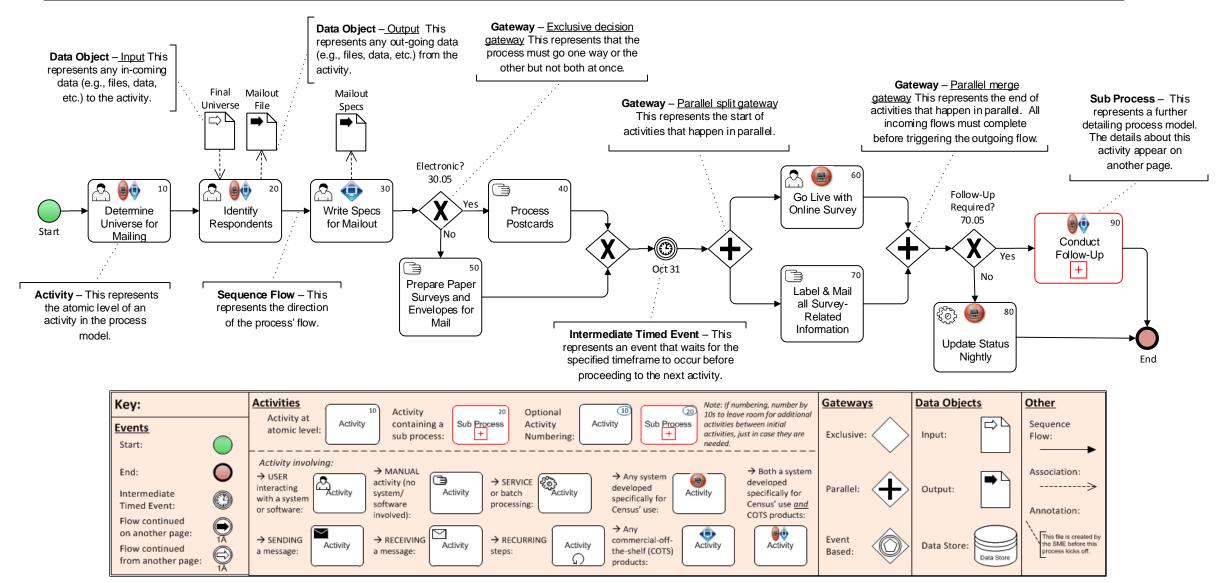
**Reading and Understanding the Model** 

**Example Activity Model** 

#### **BPM Purpose**



- Describe Census Operations business processes activities, resources and key milestones
  - Provide the details necessary for non-subject matter experts to understand the business process
- Contribute to the requirements development process
- Facilitate the linkage of business processes to IT capabilities
- Capture Operations inputs and outputs

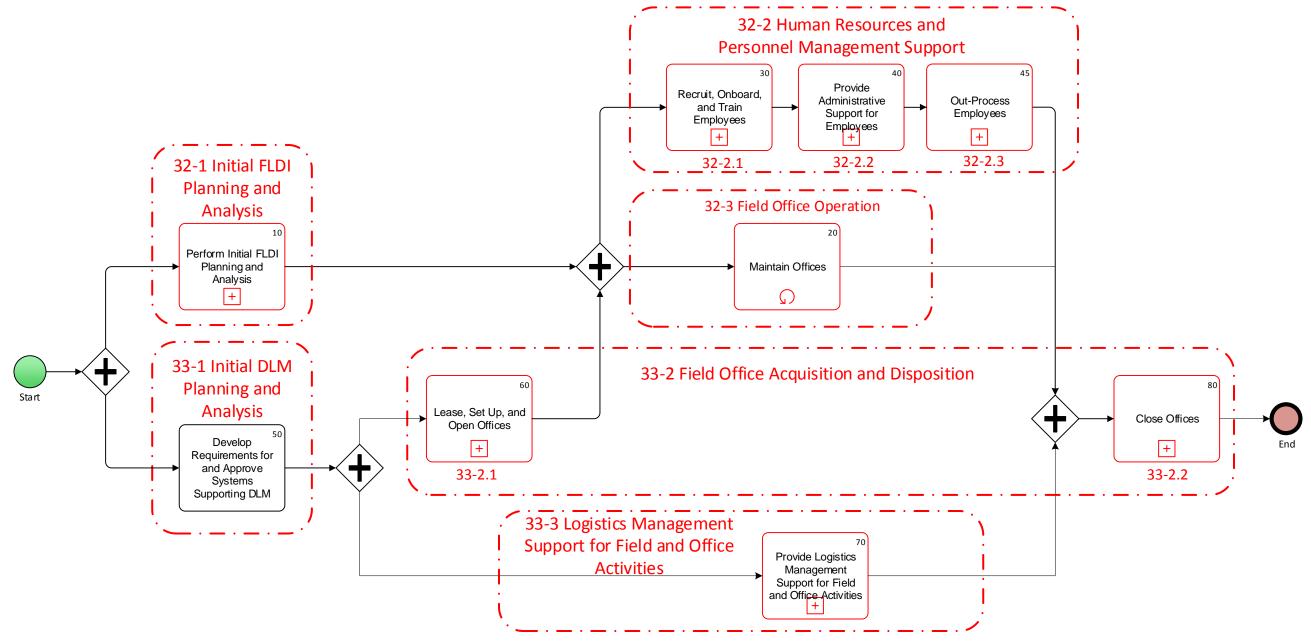




## 2020 Census 32. Field Infrastructure Operation (FLDI) and 33. Decennial Logistics Management Operation (DLM)



Purpose: To provide the administrative infrastructure for data collection covering the 50 states, the District of Columbia, and Puerto Rico. FLDI supports recruiting, hiring and onboarding, personnel and payroll administration, training, management and supervision, clerical support, and printing and plotting. DLM coordinates space acquisition for and lease management of the RCCs, PRAO and ACOs as well logistics management services, which includes procuring warehouse space, warehousing, inventory management, kit assembly, deployment of materials, and receiving and excessing materials.

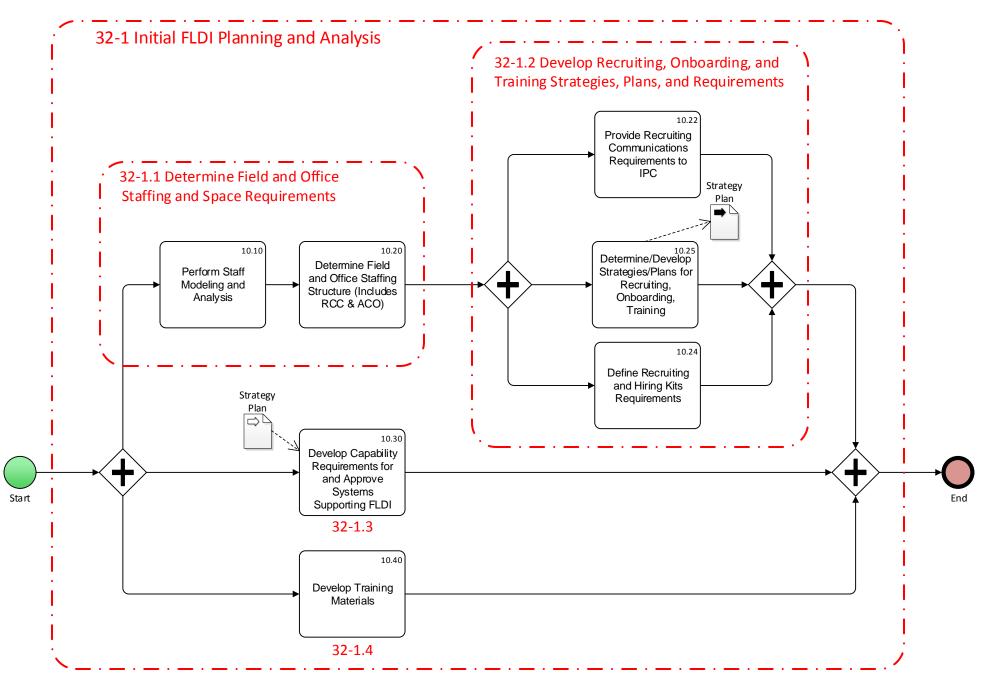




# 10. Perform Initial FLDI Planning and Analysis



Purpose: : To conduct the planning and analysis for office and field staff, including: development of strategies, plans, and requirements for recruiting, onboarding, and training; determining requirements for systems supporting FLDI; and developing training materials.

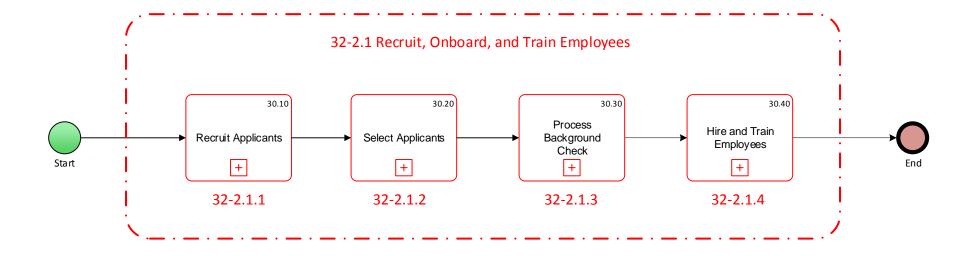




# **30 Recruit, Onboard, and Train Employees**



Purpose: To recruit, onboard, and train field staff and administrative employees hired to support the field activities for the 2020 Census.

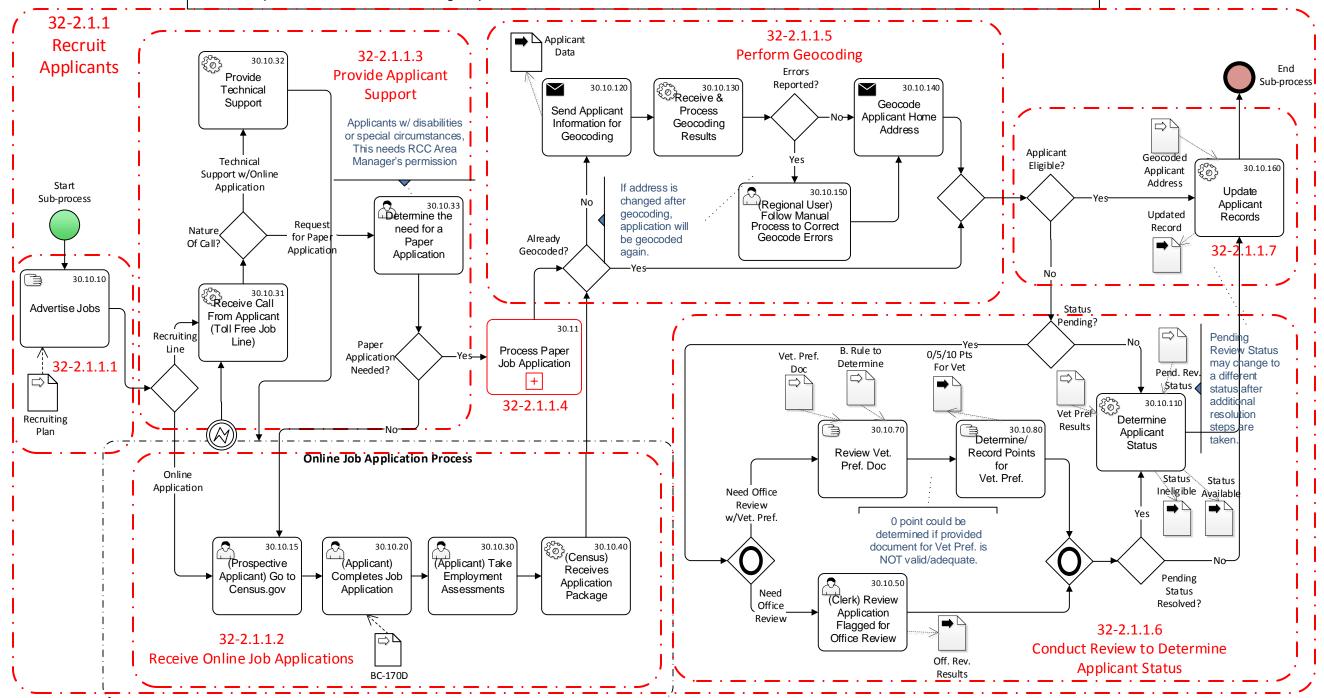




## **30.10 Recruit Applicants**



Purpose: To attract and determine eligibility of candidates to conduct field data collection and related administrative activities for the 2020 Census.

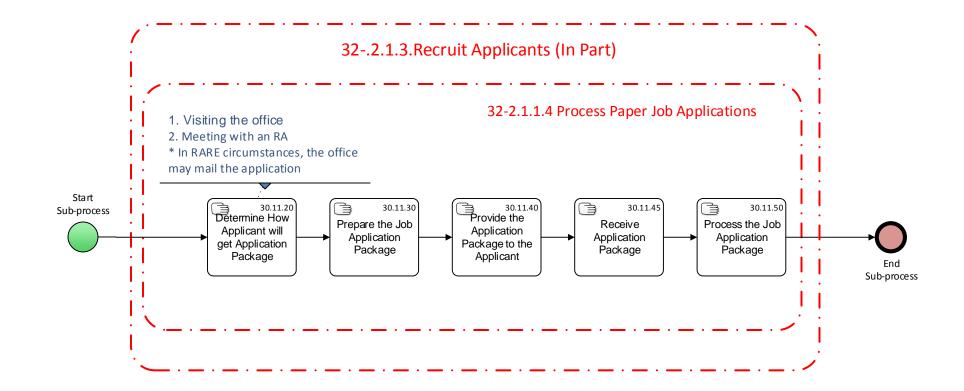




# **30.11 Process Paper Job Applications**



Purpose: To process paper job applications for the 2020 Census.

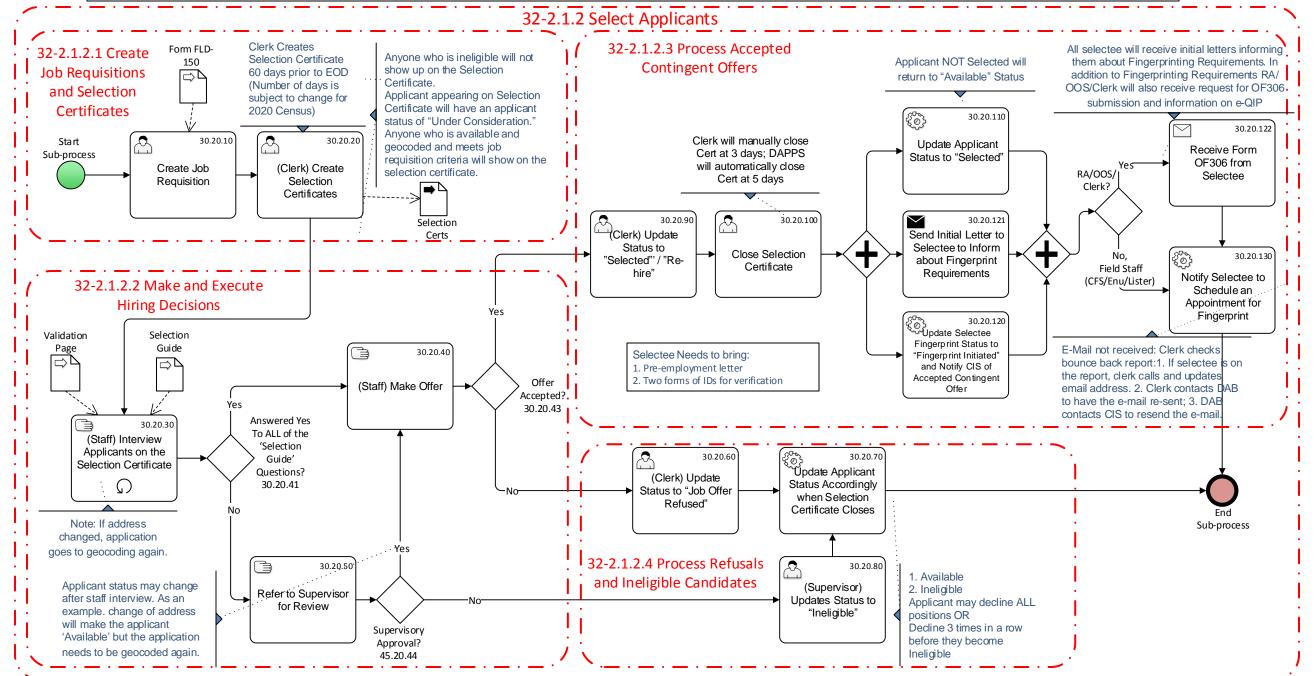




### **30.20 Select Applicants**



Purpose: To select qualified applicants from the pool of eligible candidates to conduct field and related administrative activities for the 2020 Census.

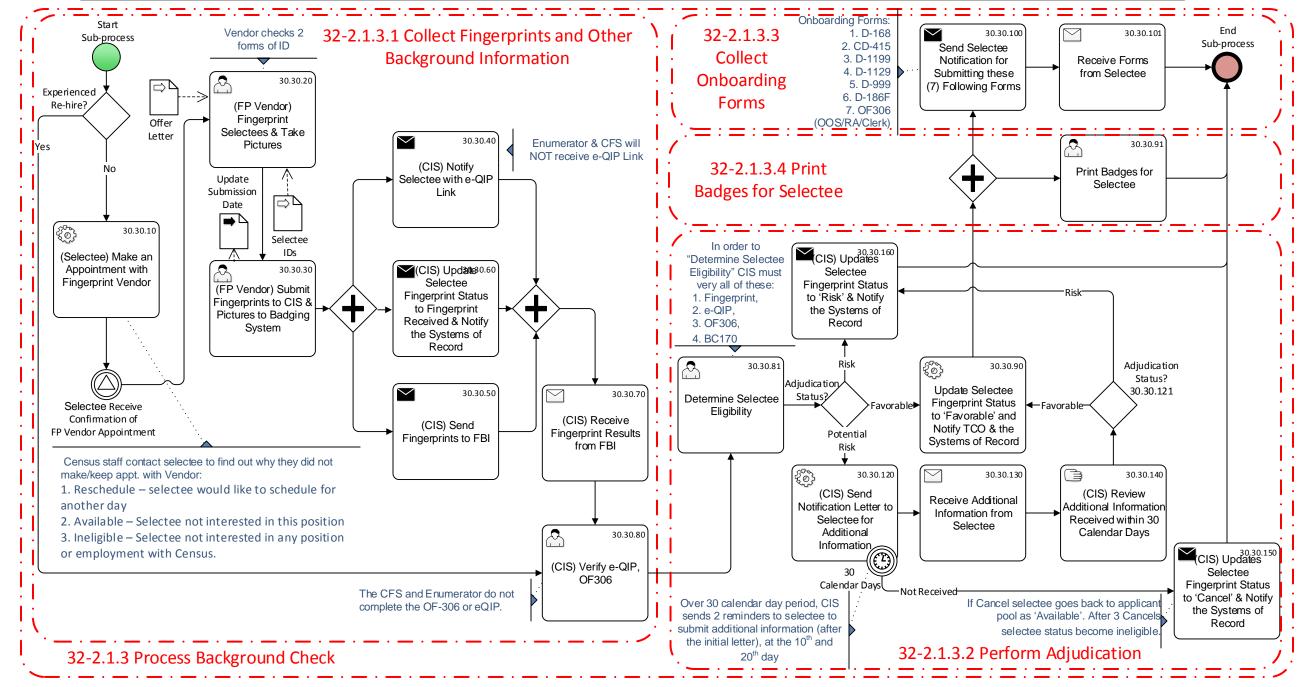




## **30.30 Process Background Check**



Purpose: To review selected applicants' backgrounds to ensure they are eligible to be hired to support the field and related administrative activities for the 2020 Census.

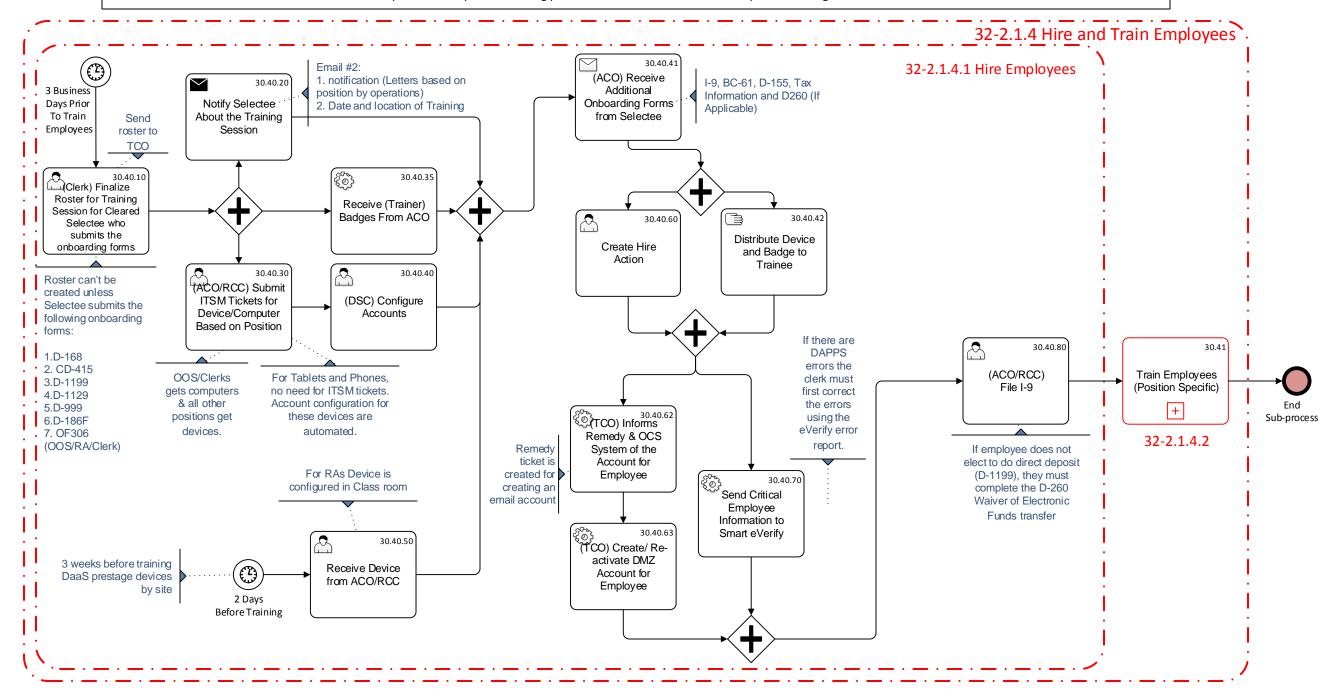




### **30.40 Hire and Train Employees**



Purpose: To complete the hiring process for selected candidates who pass the background check.

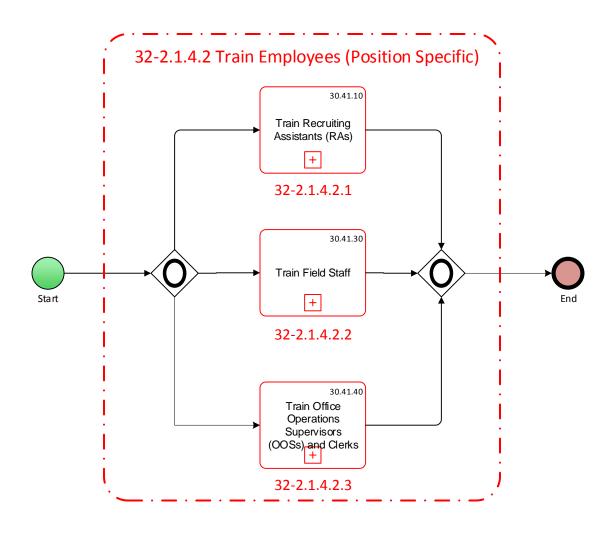




# **30.41 Train Employees (Position Specific)**



Purpose: To train hired employees so that they are able to perform their assigned responsibilities (recruiting, field data collection, supervising and clerical support) for the 2020 Census.

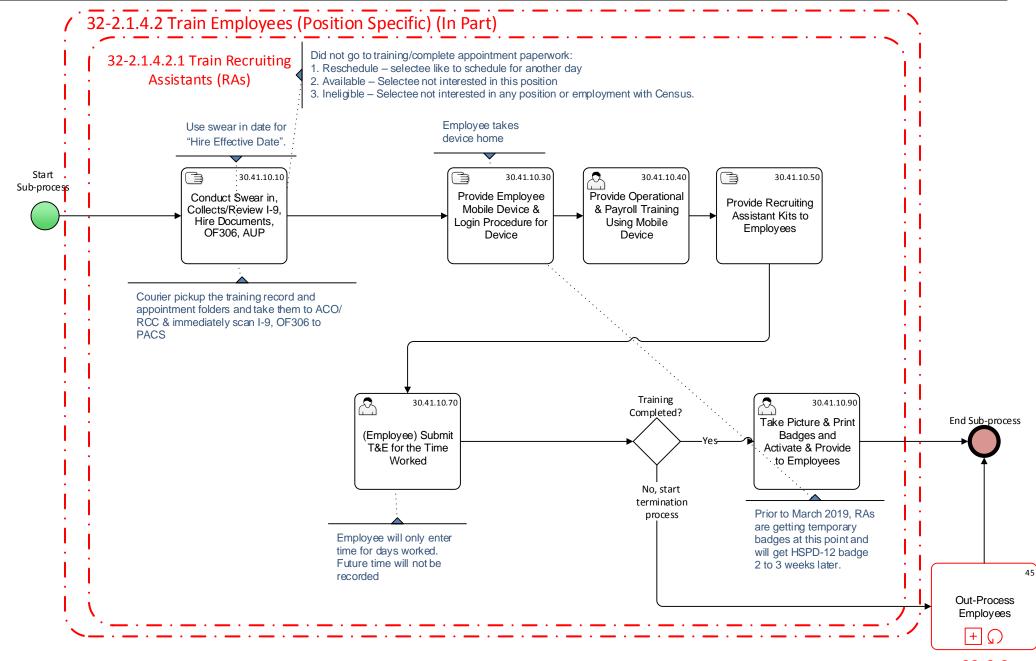




## **30.41.10 Train Recruiting Assistants (RAs)**



Purpose: To train recruiting assistants so they can successfully recruit field data collection and administrative staff for the 2020 Census.

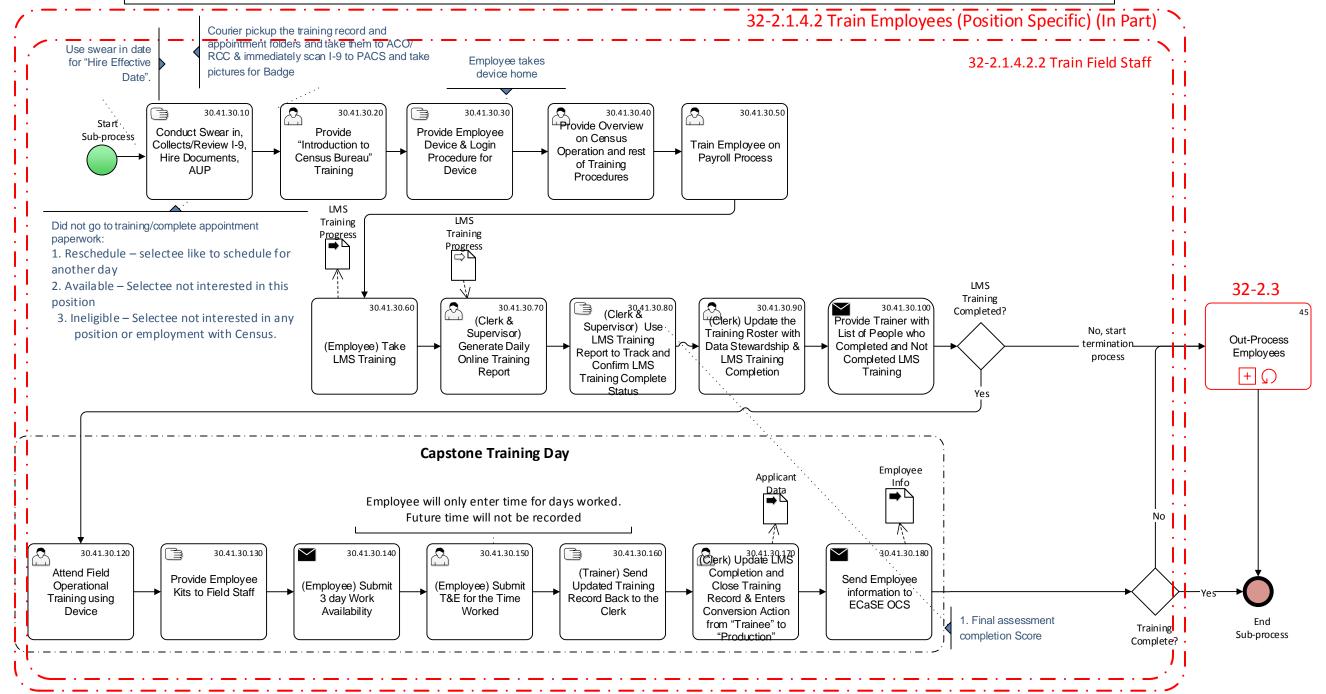




#### 30.41.30 Train Field Staff



Purpose: To train field staff so they can successfully complete their field data collection responsibilities for the 2020 Census.

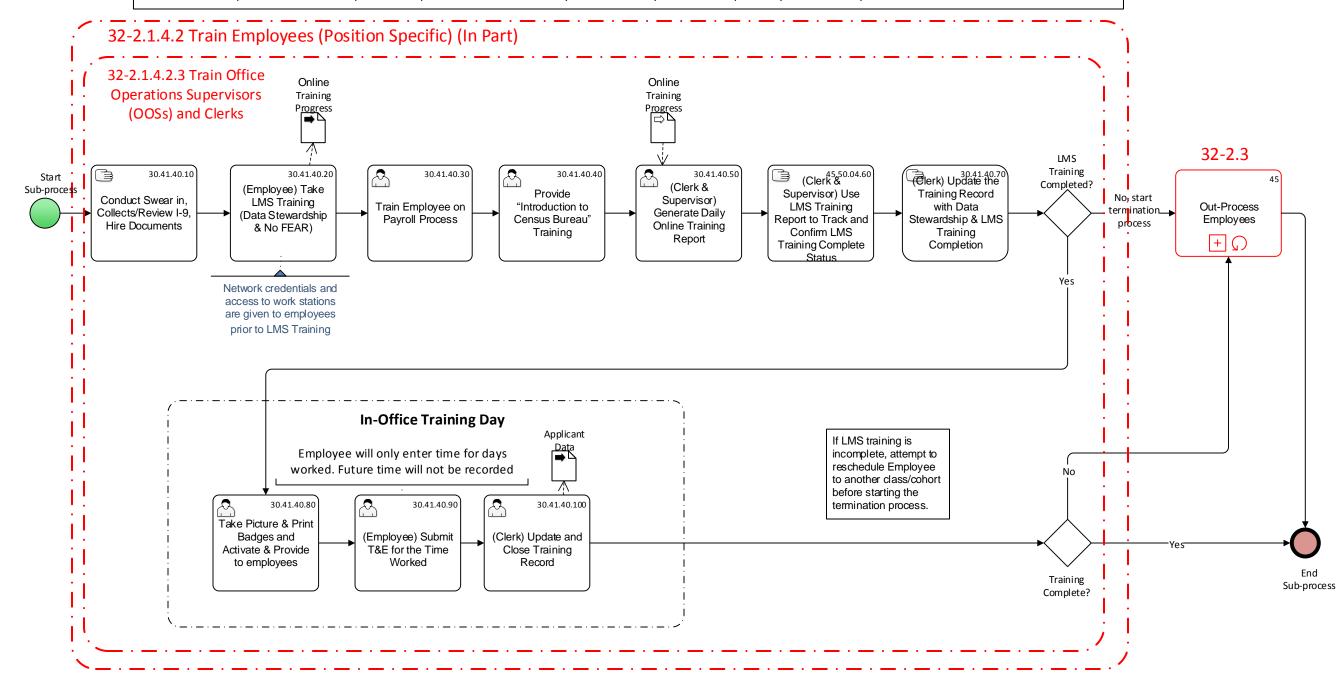




# **30.41.40 Train Office Operations Supervisors (OOSs) and Clerks**



Purpose: To train office operations supervisors and clerks so they can successfully meet their supervisory or clerical responsibilities for the 2020 Census.

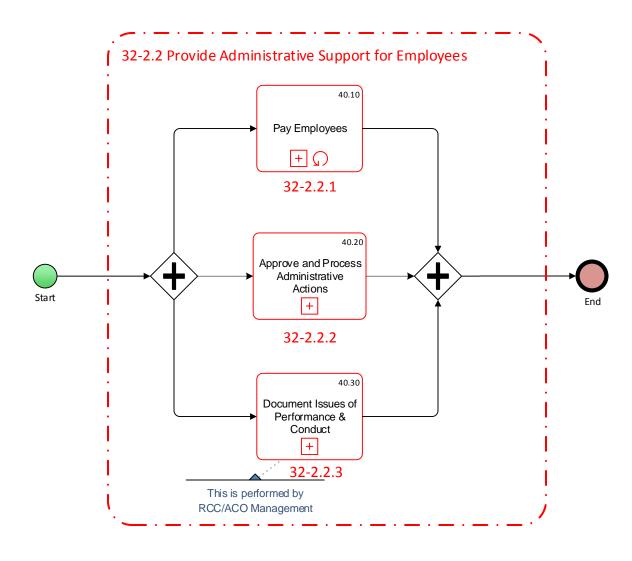




# **40 Provide Administrative Support for Employees**



Purpose: To pay employees and process administrative actions (including out-processing) for field staff and administrative employees hired to support the field activities for the 2020 Census.

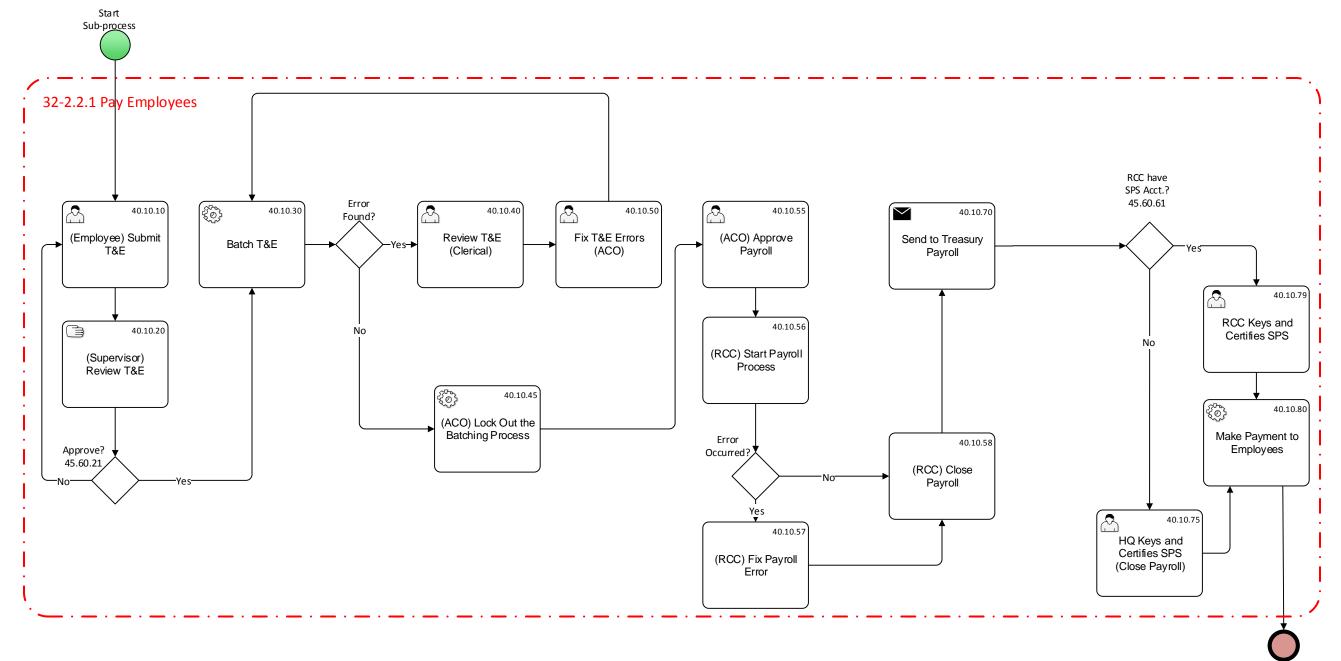




# **40.10 Pay Employees**



Purpose: To administer all payroll processing activities (including making payments) for field staff and administrative employees hired to support the field activities for the 2020 Census.



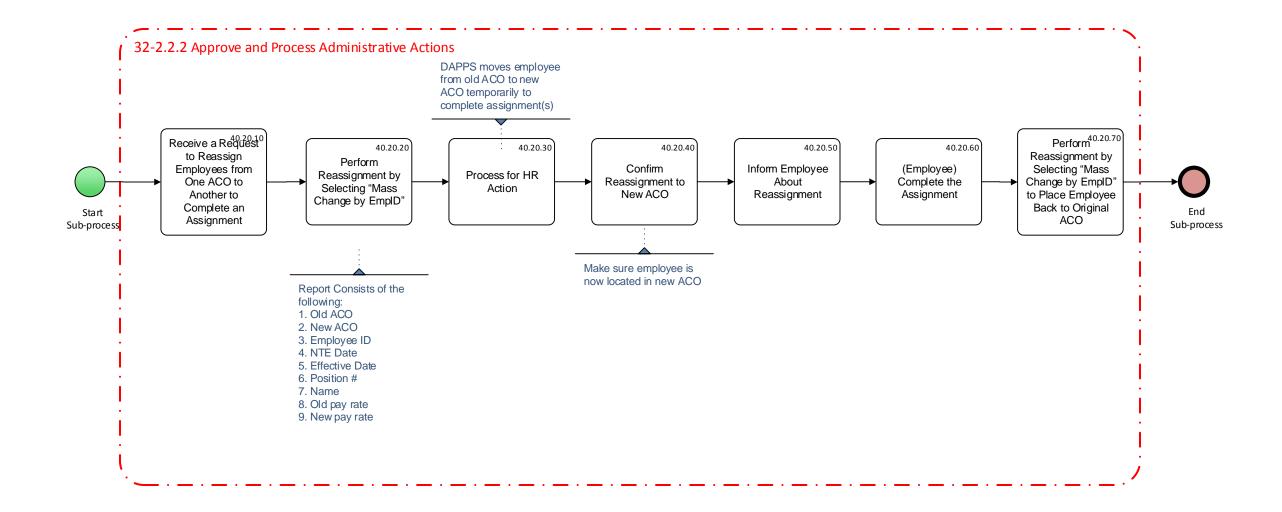


# **40.20 Approve and Process Administrative Actions**



Purpose: To process all administrative actions required when field staff supporting the 2020 Census are temporarily reassigned to another office.

Source Doc: D-581 Chapter 7; Topic 5

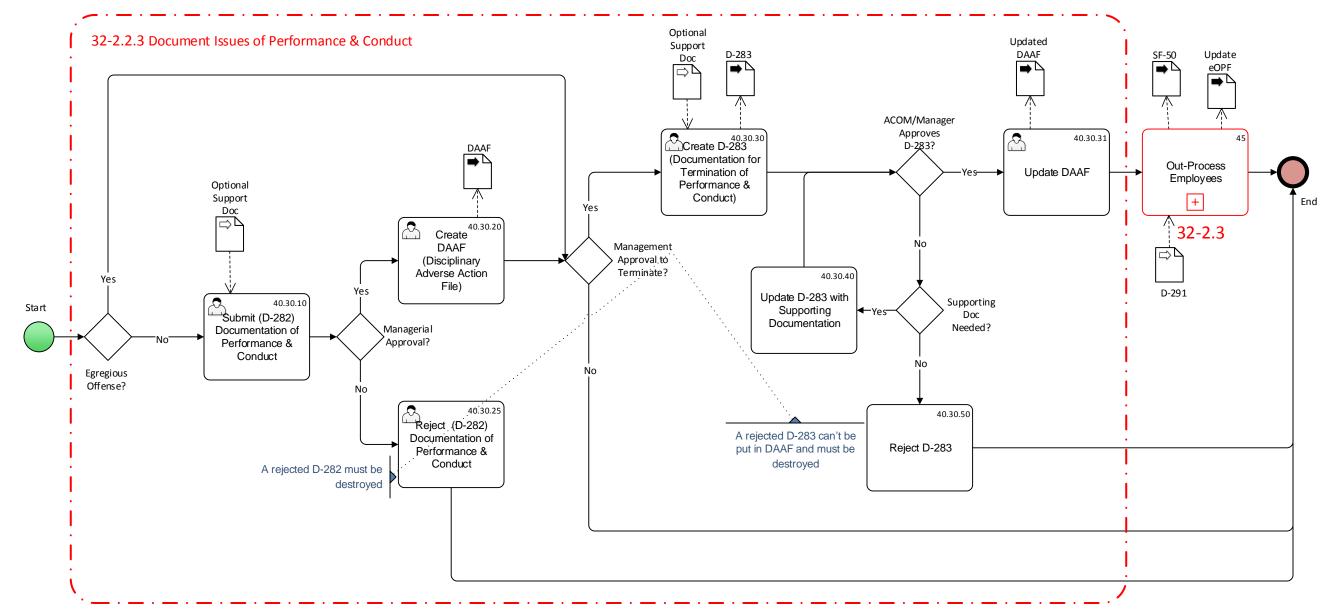




#### 40.30 Document Issues of Performance & Conduct



Purpose: To document issues of performance and conduct for field staff and administrative employees hired to support the field activities for the 2020 Census.





## **45 Out-Process Employees**



Purpose: To handle all activities associated with terminating/out-processing field staff and administrative employees hired to support the field activities for the 2020 Census.

